

Supplier Provided Automation Services Market Research

FIVE-YEAR MARKET ANALYSIS AND TECHNOLOGY FORECAST THROUGH 2023

SUPPLIERS AGGRESSIVELY TARGET IIOT-ENABLED SERVICES

The automation services business is transitioning to a digitized service environment due to the adoption of more IIoT technologies. The automation services market has historically been a people-to-people business involving skilled technicians visiting the customers' site to deliver the services. This business model will continue to represent most of automation services for years to come, but a growing percentage of the business is transitioning towards a digitized service environment

Automation suppliers are aggressively targeting IIoT-enabled services for remote monitoring and support of their customers' plant assets. New tools being devel-

oped allow suppliers to perform automation services hosted in the cloud that were previously done by a service rep on site. The ability of the IIoT to take large amounts of plant and asset data and put it into the cloud for analysis provides a secure and cost-effective way for the technology suppliers experts to perform predictive analytics and provide guidance on how to improve plant operations, increase maintenance effectiveness, and avoid unplanned downtime.

For more information about this research, please contact your ARC Client Manager or visit us at www.arcweb.com/market-studies/.

STRATEGIC ISSUES

Both automation suppliers and end users are struggling to develop and retain the necessary in-house automation service expertise. Some key strategic issues covered in the study include:

- Limiting risks with remote condition monitoring
- Enhancing support and maintenance functions
- Strategies for improved training and retention

RESEARCH FORMATS

This research is available as a Market Intelligence Workbook (Excel) and/or a comprehensive Market Outlook Study (PDF), with or without detailed charts.

RESEARCH FOCUS AREAS

STRATEGIC ANALYSIS

Market Trends
Regional Trends
Industry Trends
Strategic Recommendations

COMPETITIVE ANALYSIS

Market Shares of the Leading Suppliers
Market Shares by Region

North America
Europe, Middle East, Africa
Asia
Latin America

Market Shares by Industry

Aerospace & Defense
Automotive
Cement & Glass
Chemical
Electric Power Generation
Electric Power T&D
Electronics & Electrical
Food & Beverage
Machinery
Metals
Mining
Oil & Gas
Pharmaceutical & Biotech
Plastics & Rubber
Pulp & Paper
Refining

Textiles & Apparel
Water & Wastewater
Market Shares by Service Type
Market Shares by Product Type
Market Shares by Onsite vs. Remote
Market Shares by Sales Channel
Market Shares by Customer Type
Market Shares by Project Type

MARKET FORECASTS & HISTORIES

Total Automation Services Revenues
Revenues by Region

Revenues by Industry
Revenues by Service Type
Revenues by Product Type
Revenues by Onsite vs. Remote
Revenues by Sales Channel
Revenues by Customer Type
Revenues by Project Type

INDUSTRY PARTICIPANTS

The research identifies all relevant suppliers serving this market.

